



Child & Adolescent Care Coordination

Title: Care Manager I

Direct Report: Program Director, Supervisor

Location - The Care Coordination office is located on the 3rd Floor, at 116 East 124th Street in Manhattan.

MHA-NYC: is currently seeking dynamic youth health advocates to join our Child & Adolescent Health Home Care Coordination department. The aim of care coordination is to build well-working teams by ensuring that all parties are informed and effectively communicating, while also finding and linking services that could further help a young person to achieve the best possible outcomes. Our approach to Care Coordination is oriented toward wellness, is family-focused and supports a strength based, person-centered system of care. Care Managers will ensure that the young people receive timely access to services, as well as, coordination and management of care across all systems (education, mental health, juvenile justice, child to adult). Care Managers will also track clinical and functional outcomes using standardized tools that are validated for the screening and assessment of children.

Essential Functions and Responsibilities:

- Care managers are field-based and are provided a laptop and smartphone to ensure functionality.
- Care managers are currently expected to serve Manhattan, the Bronx, Brooklyn, and Queens.
- Comprehensive Care Management.
- Care Coordination and Health Promotion.
- Comprehensive Transitional Care.
- Individual and Family Support.
- Referral to Community and Social Supports.
- Use of Health Information Technology (HIT) to Link Services.
- Other Duties as Assigned.

Qualifications:

- Bachelor's degree with 2 years of related experience.
- Bilingual and bicultural candidates are encouraged to apply.

Apply: Interested applicants should send resume and cover letter to jorr@mhaofnyc.org

MHA-NYC is an equal opportunity employer. Applicants are considered for positions without regard to veteran status, uniformed service member status, race, creed, color, religion, gender, gender identity, sex, sexual orientation, citizenship status, national origin, marital status, age, physical or mental disability, genetic information, caregiver status or any other category protected by applicable federal, state or local laws.